

MITEL
SX-50

Compact
feature-rich communications
for small business





MITEL SX-50

SMALL SYSTEM

The Mitel SX-50® is the compact digital PBX business telephone system designed for small organizations

(20 to 120 lines) that demand large system functionality at an affordable price.

A proven, modular solution that is quick to install and easy to customize, the SX-50 delivers outstanding user

BIG PERFORMANCE

capabilities and performance coupled with easy management and maintenance. Suitable for most business applications such as professional offices, manufacturing, retailers, and service industries, the SX-50 also provides specialized services required by the lodging and health care industries.

USER FEATURES AND OPTIONS

AUTOMATED ATTENDANT

Increases business responsiveness by allowing call handling even when an operator isn't present or available.

TELECONFERENCING

Supports quick, easy conference call set-up.

CALLBACK

If an extension or all outgoing lines are busy, the user can be automatically notified when the extension or a line is available.

INTEGRATED VOICE MAIL

An increasingly invaluable business tool, voice mail speeds and enhances communications – and ensures no call goes unanswered.

SUB-ATTENDANT FUNCTIONALITY

Allows individual extension users to access functions such as placing a call on hold or forwarding a call.

CALL FORWARDING

A variety of forwarding options are available to extension users, including forwarding to the attendant, a hunt group, an extension, or an external number.

NIGHT SERVICE

Switched on or off by the attendant or automatically, night service can direct all incoming or internal calls to specific answer points or night bells.



SYSTEM SPEED CALL

Allows extension users and the attendant to access up to 900 system wide pre-programmed directory numbers by dialing an abbreviated number.

SIMPLIFIED TELECOMMUNICATIONS MANAGEMENT

Designed for easy installation, management and maintenance, the Mitel SX-50 also includes standard features that allow companies to track and control their telecommunications costs. These include:

AUTOMATIC ROUTE SELECTION/TOLL CONTROL (ARS)

The SX-50 automatically selects the least costly way of routing a call. This feature can also restrict specific extensions from making specified types of calls (i.e. toll calls).

STATION MESSAGE DETAIL RECORDING (SMDR)

This feature provides detailed records of calls made from each extension on the system.

REMOTE MAINTENANCE ADMINISTRATION AND TEST (RMAT)

The SX-50 system can be remotely administered and tested.

ACCOUNT CODES

Each extension on the system can be assigned a code in order to track and authorize outgoing calls for accounting purposes.

ALARM INDICATORS

If a fault is detected by SX-50 system diagnostics, an alarm rings and a lamp flashes at the Attendant Console. The attendant can display the alarm message and print it out via the system's printer port.

LODGING AND HEALTH CARE INDUSTRY SERVICES

A proven and popular solution in the hotel/lodging and health care industries, the Mitel SX-50 supports specialized room management and call management services, including:

- room status/staff in room
- message waiting
- do not disturb
- house phone/hotline
- off-hook/lock-out alarm
- automatic wake-up/reminder
- set wake-up from extension
- station restriction
- attendant-selectable toll control
- off premises extension



The SX-50 supports

specialized room management

and call management services

required by the lodging and

health care industries.

CONSOLES AND TELEPHONE SETS

SX-50 CONSOLE

The Mitel SX-50 attendant console is feature rich and user friendly, with intuitive user interfaces and ergonomic design, key to maximizing your investment in the SX-50. The SX-50 console has an easy-to-read LCD display with feature access via single touch softkeys.



TELEPHONE SETS SUPPORT

The SX-50 supports your choice of either rotary dial or DTMF telephone sets, making it easy to choose a desktop device suitable for your business requirements.

We're doing things with **voice** **too exciting** *for words*

As leading innovators in real-time enterprise voice communications for almost three decades, we at

Mitel Corporation view voice as the most natural human interface and the most important strategic business communications tool. Our next generation IP telephony portfolio, intelligent messaging systems, remote access products, call center solutions, and natural speech recognition technologies are all geared toward delivering tangible business advantage by combining innovation, performance, and reliability.



*Trust your voice to Mitel.
You'll like what you hear.*



www.mitel.com
1-800-648-3579

MITEL CORPORATION
350 Legget Drive
Kanata, Ontario
K2K 2W7 Canada
(613) 592-2122

MITEL INC.
205 Van Buren Street
Suite 400
Herndon, VA
20170-5336 USA
(703) 318-7020

MITEL TELECOM LTD.
Mitel Business Park
Portskewett, Caldicot
NP26 5YR UK
Sales: 0870 9093030
General: 0870 9092020
Int: +44 (0) 1291 430 000

THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Mitel to be accurate as of the date of its publication, is subject to change without notice. Mitel assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains.

M MITEL (design), and SX-50 are registered trademarks of Mitel Corporation.

© Copyright 2000, Mitel Corporation. All Rights Reserved. GD3341 Printed in Canada.

PN 9104-951-102-NA, Issue 5