

MITEL NETWORKS

3100 | Integrated Communications Platform (ICP)



Physical Telephone Attributes

	5201 IP Phone	5205 IP Phone	5215 IP Phone	5220 IP Phone	5240 IP Appliance
Single/dual port	Single	Single	Dual	Dual	Dual
Hands-free operation			Half duplex speaker	Half duplex speaker	Full duplex speaker
Speaker		•	•	•	•
Speaker volume control	NA	•	•	•	•
LCD (back-lit, alphanumeric)		1 line	2 line	2 line	320x240 VGA
LCD # of characters per line	NA	20	20	20	NA (graphic interface)
LCD display contrast control	NA	•	•	•	•
Fixed function keys	3	6	8	8	2
Programmable keys (built-in status indicator)	0	16	7	14	9
DSS/BLF keys		•	•	•	•
Soft keys	0	0	0	3	6 (called command keys)
Audio device keys	0	0	2	2	4
Navigation keys	0	0	0	0	5
Application keys	NA	NA	NA	NA	8
Handset volume control	•	•	•	•	•
Ringer volume control	•	•	•	•	•
Ringer pitch control		•	•	•	•
Message waiting lamp	•	•	•	•	•
Dual colored LEDs			•	•	•
Dedicated headset jack			•	•	•
Time & date indication	NA	•	•	•	•
Embedded help					•
Wall-mountable	•	•	•	•	



it's about YOU

### Telephone Call Control Features\*

Feature Name	5201 IP Phone	5205 IP Phone	5215 IP Phone	5220 IP Phone	5240 IP Appliance	5822 Softphone
Account Codes	•	•	•	•	•	•
Administrator Extension				•	•	•
Advisory Messaging		•	•	•	•	•
Alarm Calls	•	•	•	•	•	•
Answer External Call		•	•	•	•	•
Answer Next Call		•	•	•	•	•
Auto Answer		•	•	•	•	•
Bookmarks					•	
Call Back When Free	•	•	•	•	•	•
Call Forward: Call Forward Always	•	•	•	•	•	•
Call Forward: Call Forward on NA/B	•	•	•	•	•	•
Call Forward: Immediate Call Forward	•	•	•	•	•	•
Call Forward: Remote Call Forward	•	•	•	•	•	•
Call Forward: Split Call Forward	•	•	•	•	•	•
Call Monitoring (Administrator only)	•			•	•	•
Call Park		•	•	•	•	•
Call Park: Pick Up	•	•	•	•	•	•
Call Store		•	•	•	•	•
Call Transfer	•	•	•	•	•	•
Camp-on (Call Waiting)	•	•	•	•	•	•
Conference Call		•	•	•	•	•
Directed Call Pick Up	•	•	•	•	•	•
Directed Message Waiting	•	•	•	•	•	•
Do Not Disturb	•	•	•	•	•	•
Extension Paging (to make a page)	•	•	•	•	•	•
Follow Me	•	•	•	•	•	•
Follow Me (I'm here)	•	•	•	•	•	•
Group Call Pick Up	•	•	•	•	•	•
Group Listen		•	•	•	•	•
Hold: Automatic Hold	•	•	•	•	•	•
Hold: Exclusive Hold		•	•	•	•	•
Hold: System Hold	•	•	•	•	•	•
Hotline	•	•	•	•	•	•
Intrude		•	•	•	•	•
Key Click Control (dial tone pad on/off)	•	•	•	•	•	•
Last Call Duration Display		•		•	•	•
List of Calls			•	•	•	•
Manager/Secretary			•	•	•	•
Night Service Pick Up	•	•	•	•	•	•
Online Services					•	
PDA Integration				•	•	
Personal Directory				•	•	•
Personal Speed Calls		•	•	•	•	•
Phonebook				•	•	•
PIN Codes	•	•	•	•	•	•
Recall on Lines		•	•	•	•	•
Record a Call						•
Redial List						•
Redial/Shift		•	•	•	•	•
Re-establish a Reverted Call		•	•	•	•	•
Remote Alarm Call				•	•	•
Ringer On/Off		•	•	•	•	•
Selective Ringer		•	•	•	•	•
Swap		•	•	•	•	•
System Directory				•	•	•
Visual Voice Mail (VVM)					•	
Who Am I?		•	•	•	•	•

\*For feature descriptions refer to the 3100 ICP General Information Guide or contact SalesSupport@mitel.com.

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